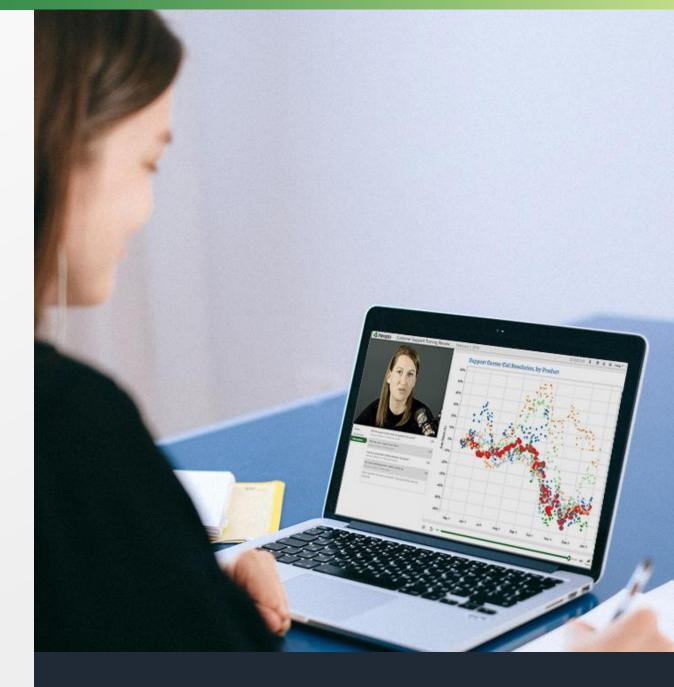
6 Ways Async Video Increases Training Productivity and 3 Times to Avoid it

Chris Knowlton Chief Evangelist April 5, 2022



What is sync training?

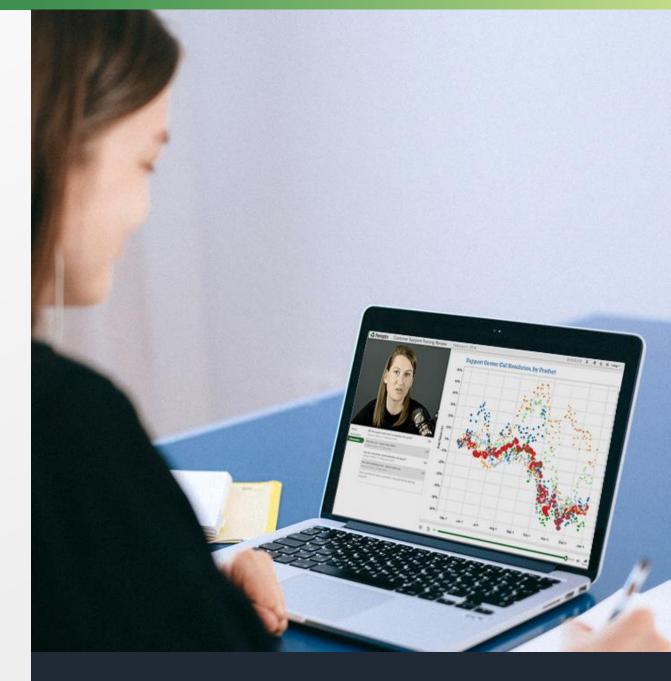
- Takes place in real-time with learners
- Can be done virtually or in-person
- Supports collaboration and instant feedback





What is async training?

- A learner-centric approach
- Can be done through online courses, emails, pre-recorded videos, online discussions etc.
- Learners complete courses in their own time regardless of location



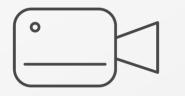


Does your team need to consider async training?



Some of the most common challenges in L&D today

Moving away from reaction to transformation Supporting training for the hybrid workplace Reviving on-the-job learning Quantifying training effectiveness











Moving away from reaction to transformation

• Constantly introduce innovative and consistent ways to deliver training before the next natural disaster hits



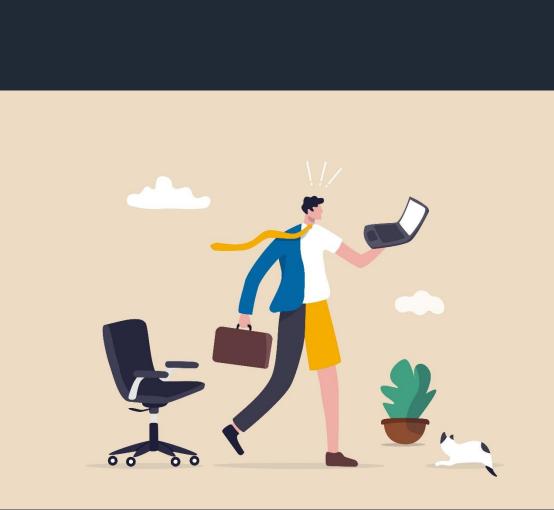


5 hours per week waiting on others for knowledge



Supporting training for the hybrid workplace

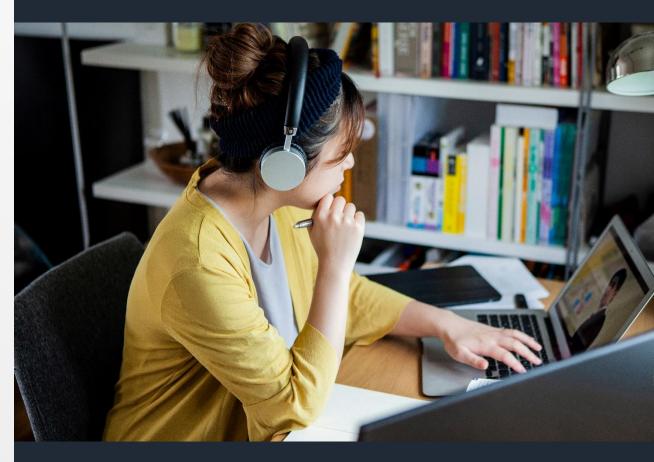
• Making trainings flexible and accessible to better meet trainees' needs





Reviving on-the-job learning

- Faster training with real experience
- Faster adaptation for new hires
- Builds a collaborative knowledge sharing environment
- Retains valuable employees





50% Companies with onboarding that lasts only one week or less



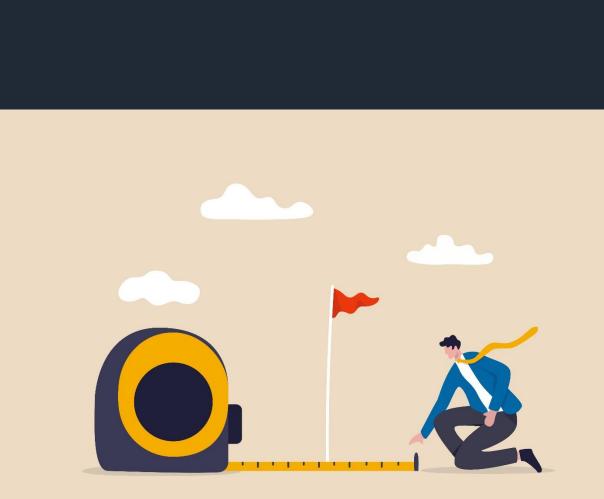
Source: Careerbuilder

2-3 months for a new hire to reach peak performance



Quantifying training effectiveness

• Determine the reach of your trainings through analytics and viewer behavior





Six times to use async video



1. Flipped trainings

- Why implement it?
 - Covering long list of basics
 - Training learners at all levels
 - Live practice or engagement needed



2. Social learning

- Why implement it?
 - 70/20/10 model
 - Connects disengaged learners
 - Facilitates collaboration



"In the future, community-based learning is going to be key. We're seeing trends toward on-demand learning that is able to meet a person's immediate needs but also content that is engaging and interactive. The tools are already out there to create a connected company YouTube."



3. Sales training

- Why implement it?
 - Saves time
 - Captures natural performance
 - Allows for flexible, accurate feedback



4. Consistent onboarding process

- Why implement it?
 - Standardizes the experience
 - Ensures all important points are covered
 - Humanizes the experience



"Previously, all training was in-person, time-consuming, and very disruptive. We would have to pull frontline team members out of the branch, find someone to cover for them while they were out, and take them on-site."

"Now, we pre-record the training that we know we will consistently need, and provide it on-demand. We also have trainers record their live sessions so people who aren't in attendance can revisit them later."



5. Technical software/hardware training

- Why implement it?
 - Process standardization
 - Decreases intimidation from new tools and processes



6. Any live training

• This is the era of flexible work and customized learning experiences



"We use video analytics quite substantially to see how learners interact with our training sessions, which videos they avoid or revisit, and what information isn't sticking."

"I particularly love being able to see what information learners are searching for and which points in a video timeline have the most engagement. This data helps us create clearer, more consistent material, improve how we communicate, and measure the success of our amendments."



What do you need to async?

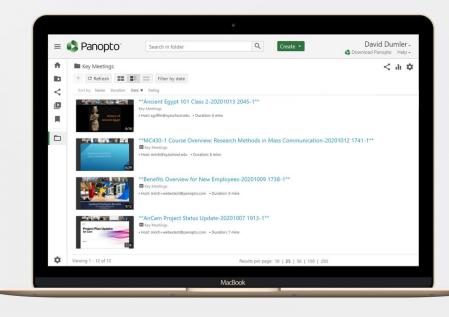
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Video C930e Business

Video Library Panopto



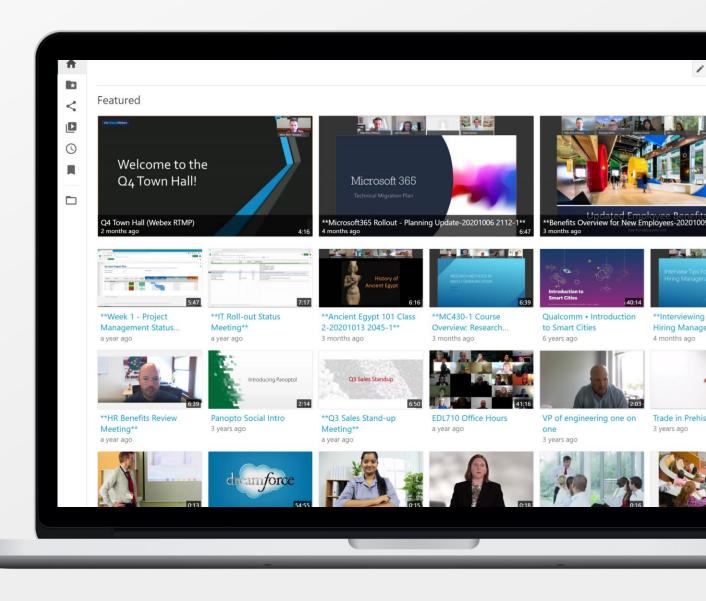






Why a VCMS?

- Integrations with existing tools
- Accessibility
- Robust searchability
- Viewer analytics



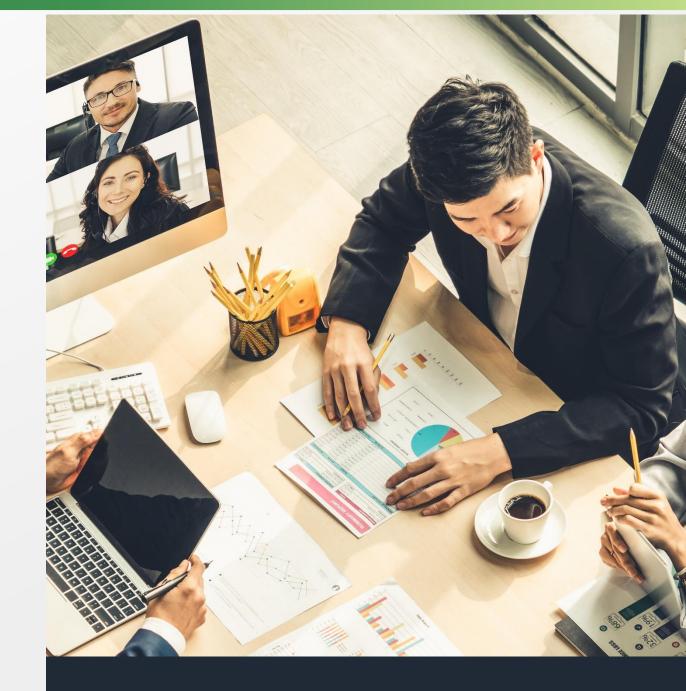


Don't bring async to a sync fight



When not to async:

1. Urgent, time-sensitive trainings





When not to async:

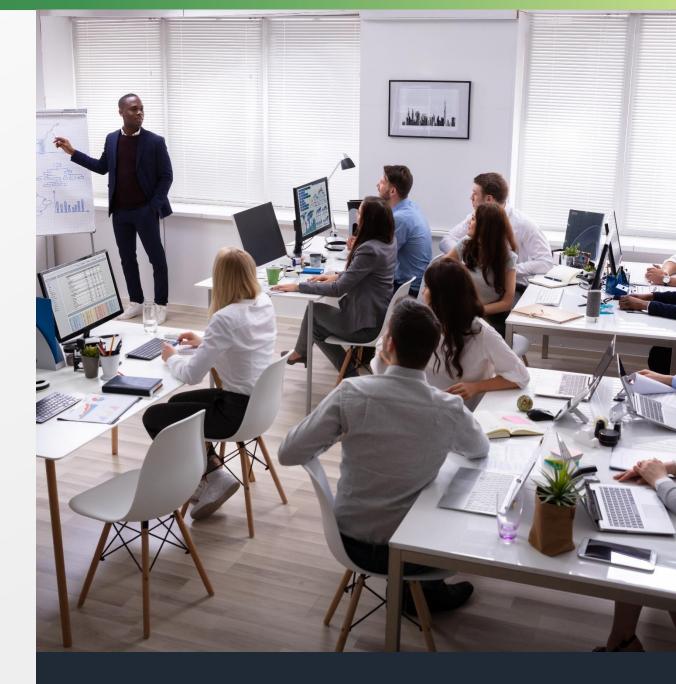
2. Supporting employee's immediate needs



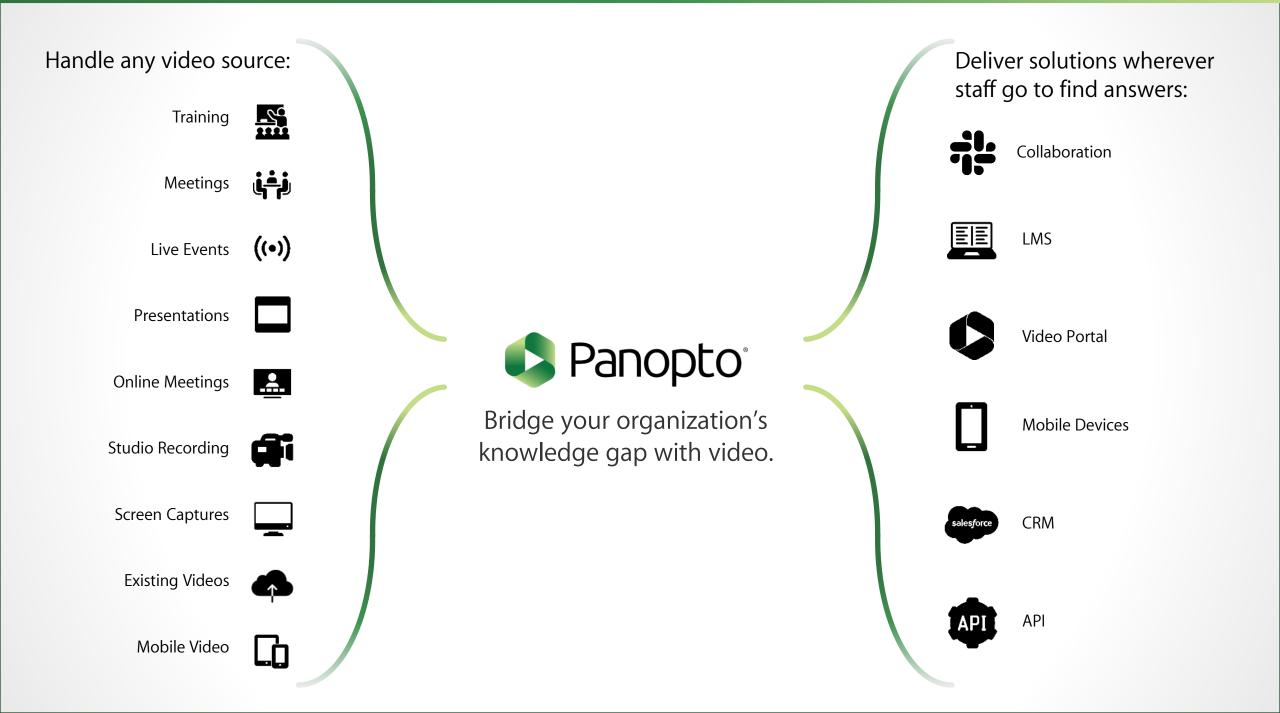




3. Relationship building







Let's Roll.

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