**OUR MISSION** 

Torch exists to unlock the potential of people, teams, and organizations



INCREASED PRESSURE

**Economic Uncertainty** 

Distributed Work

Diversity & Inclusion

**Generational Differences** 





# placing new demands on leaders



JOURNAL REPORTS: LEADERSHIP

### What Good Leadership Looks Like Now vs. Pre-Covid

The pandemic has changed the essential qualities displayed by leaders of the best-run companies

### Competencies

#### 2020

Builds effective teams
Drives engagement
Communicates effectively
Collaborates
Cultivates innovation

### 2022

Global perspective Manages ambiguity Interpersonal savvy Collaborates Instills trust



RESEARCH HIGHLIGHT

### Relational Power Is the New Currency of Hybrid Work

In the new world of work, managers cannot rely solely on traditional hierarchical power structures.





### We Are Becoming A PowerSkills Economy

First, we have to focus our energies beyond "technical skills" ... and take PowerSkills (often called SoftSkills) seriously, because they are the "hard skills" of the future.

You should define these skills, talk about them, reward them, and continuously develop them.



INSIGHT

Leadership competencies of the best-managed companies have changed dramatically in just two years.

# Current methods aren't an effective way to develop these skills

Traditional Learning Approaches



- Low completion: Most learners don't complete the online courses they start with completion rates between 5% and 15%
- Easily forgotten: Learners forget 75% of new information after only 6 days
- Low trust: 67% of executives say their leadership development programs don't work

# Coaching is designed to help leaders overcome these challenges



Coaching is tailored to the strengths and opportunities of the individual in the context of their day-to-day work.

### Safe

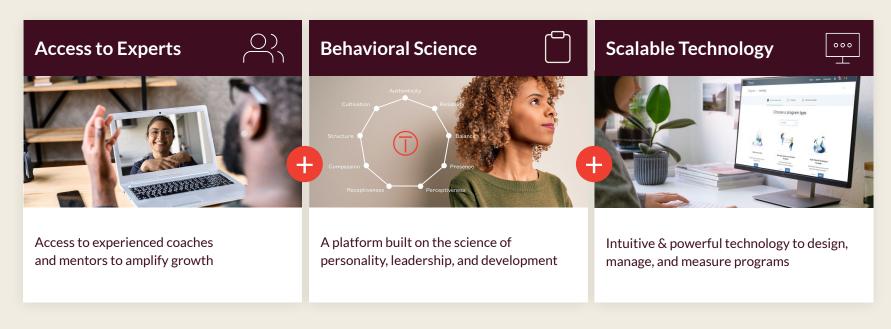
People grow most in the context of trusted relationships where they feel psychologically safe and supported.

### Accountable

Regular meetings to check in on progress towards goals helps individuals stay committed to their plans for growth.



### Torch's platform uniquely combines...



**ALIGNED WITH** 

The **skills** you want

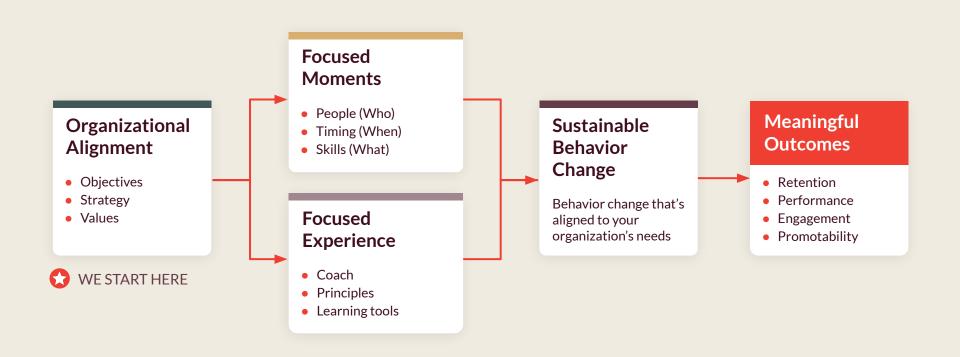
Your org's values

The **programs** you run

The data you need

# TORCH Approach to Coaching

Torch coaching creates sustainable **behavior change** that advances your **organization's strategy** and delivers **measurable outcomes** for your people and your business.



## What are Moments that Matter?



## Torch's approach to measuring ROI

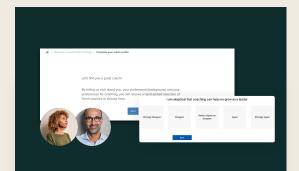


Katzell Hierarchy popularized by Kirkpatrick

### LEADERSHIP COACHING

## Ensure the right match

Multi-factor algorithm aligns employee needs to coach strengths



### **Technology**

Torch's algorithm matches participants and coaches based on a match survey which collects information on career, style, and coaching outlook.



### **Match Team**

The Match Team is a dedicated team of humans that reviews all matches generated by the algorithm and curates recommended coaches for each learner.

### Learner

 $(\checkmark)$ 

Learners choose from three recommended coaches after reviewing each coach's operational background and focus areas.







LEADERSHIP COACHING

# Exceptional coaches



EXECUTIVE TIER

VP to C-Level

**CORE TIER** 

Director to Sr. Director

EMERGING TIER

IC to Sr. Manager

Rigorous vetting returns 7% acceptance and 96% coachee satisfaction

**10**+

Average years coaching experience

**80**%

Hold an advanced degree

**17** 

Languages supported around the world

**85**%

Have substantial management experience



TORCH DIFFERENTIATION

# Flexible so we can deliver your strategy, not ours

Other vendors' methodologies are often inflexible and their POVs are limiting for organizations who have their own leadership frameworks.

Torch delivers our customer's strategy, embedding their unique skills, competencies, and values throughout the entire experience.

"I love how engaging Torch's platform is; it enables... innovative experiences that can be customized to organizational and individual needs."

Castliaht

BRAD PALMISANO DIRECTOR OF LEARNING & DEVELOPMENT, CASTLIGHT

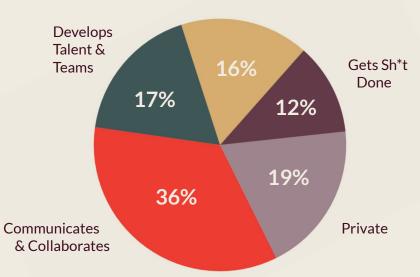




Scalable

Measurable





Pictured above: LinkedIn customized their 360 and learning goals so users could create action items aligned to their leadership pillars