

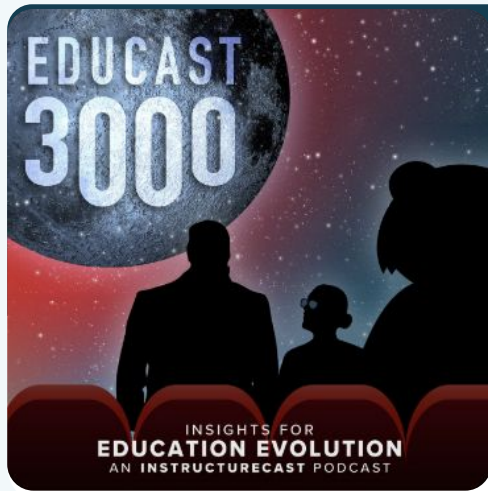


Success Stories from the Generative AI Revolution for Workforce Development



Ryan Lufkin

VP of Global Academic Strategy



Melissa Loble & Ryan Lufkin
Hosts of the Educast 3000 Podcast
InstructureCast.com



FEATURED IN: **Newsweek** The AI Journal eSCHOOL NEWS **ES DE LATINO** **EL ESPECTADOR** The Manila Times
Forbes **UB** University Business **U.S. News** & WORLD REPORT **CAMPUS TECHNOLOGY** **BW** **EdTech** Focus On K-12 **EL COLOMBIANO**

WHAT ARE THE “IMPACTFUL EIGHT”?

In an era marked by profound transformation and upheaval, these are the eight overarching trends we anticipate will significantly influence education across all levels and worldwide in the next 2-5 years.



1
OPERATIONAL
EFFICIENCY &
EFFECTIVENESS

2
LIFELONG
LEARNING

3
ASSESSMENT LIFECYCLE

4
GENERATIVE AI

The Impactful Eight

Challenges & Trends in Education

5
EVIDENCE-BASED DESIGN

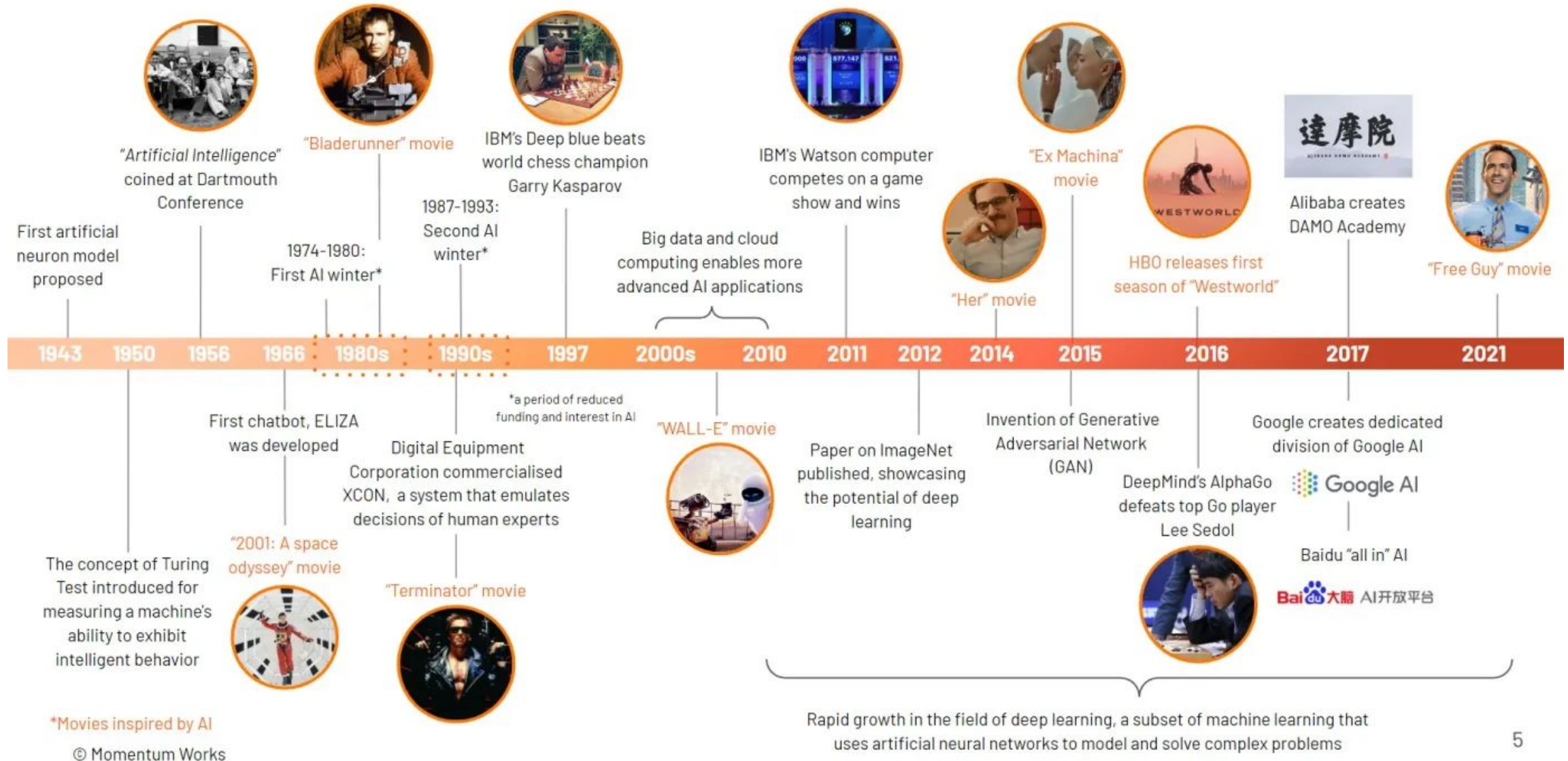
6
ALL LEARNING MATTERS

7
EDUCATION & INDUSTRY
COLLABORATION

8
THE FUTURE
OF LEARNING



AI has been evolving, and inspiring movie producers, for close to a century



Introducing ChatGPT

We've trained a model called ChatGPT which interacts in a conversational way. The dialogue format makes it possible for ChatGPT to answer followup questions, admit its mistakes, challenge incorrect premises, and reject inappropriate requests.

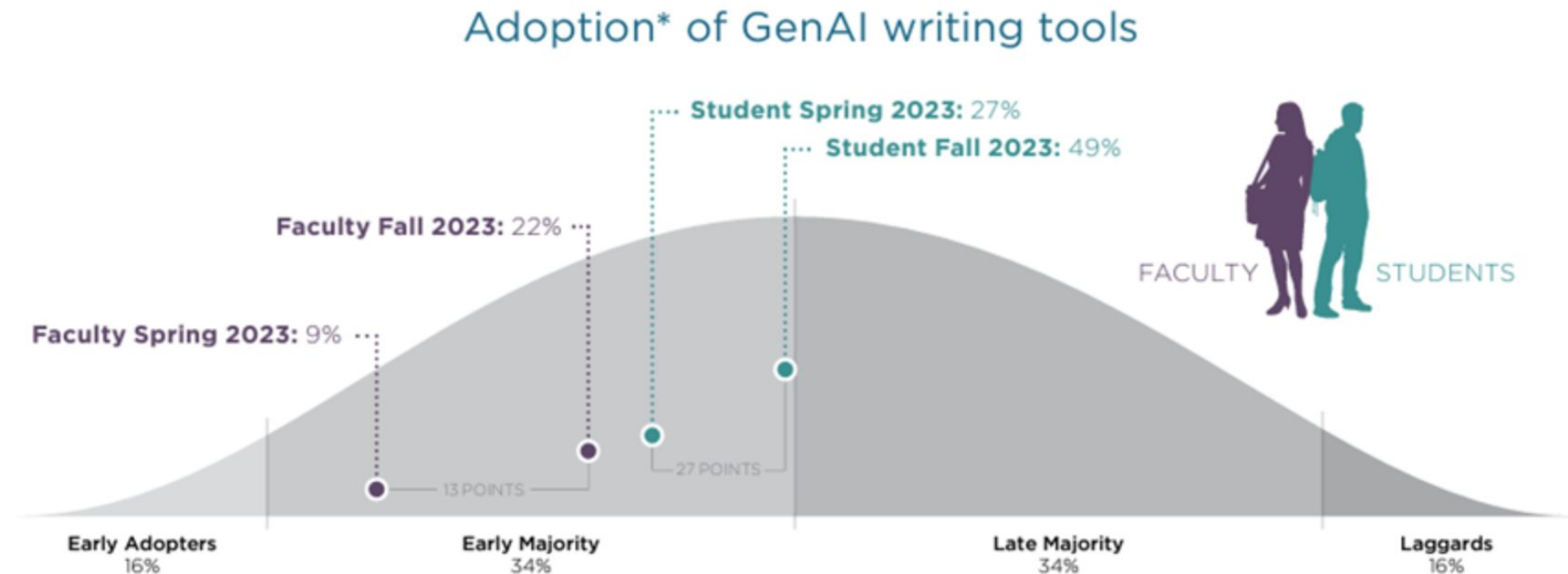
[Try ChatGPT ↗](#)[Read about ChatGPT Plus](#)

November 30, 2022

“AI users are more likely to have a positive outlook on the potential of generative AI tools on student learning. Exposure to and experimentation with AI tools matters”



— Tyton Partners Oct 31, 2023



[Challenges and Opportunities of Generative AI for Higher Education as Explained by ChatGPT](#)

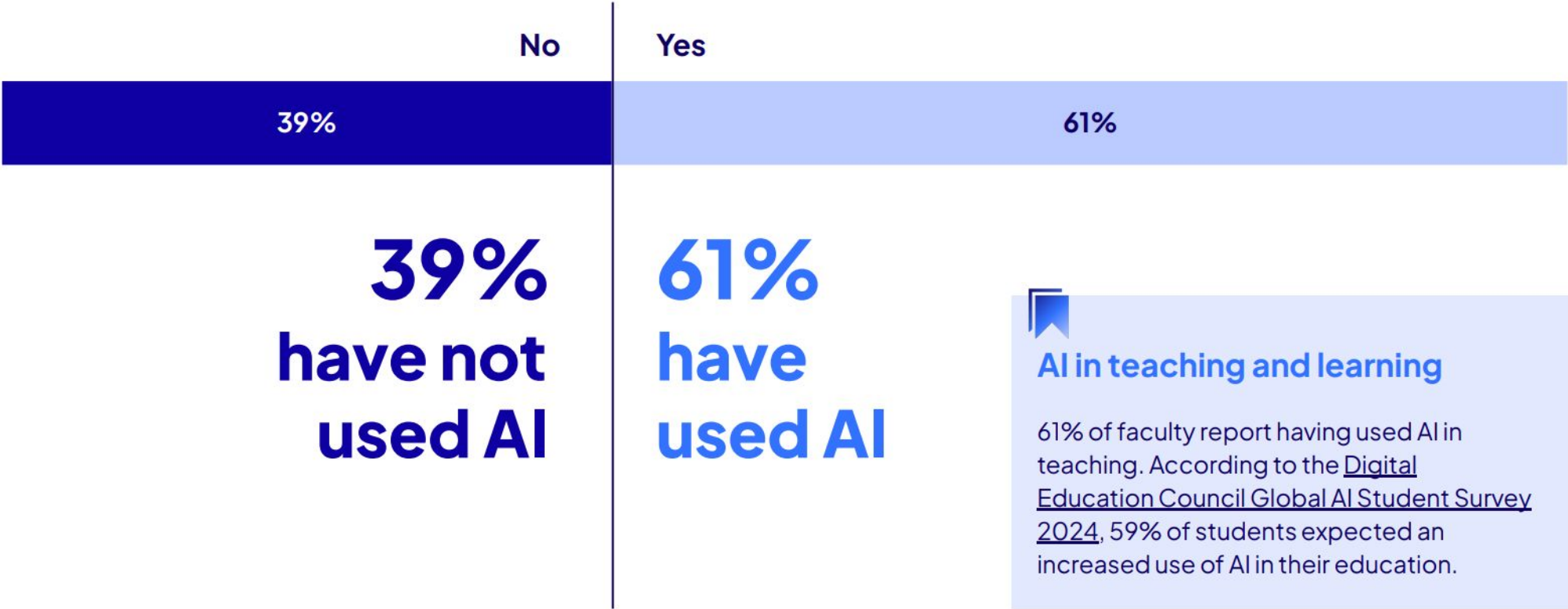




61% of faculty have used AI in teaching

Faculty usage of AI in teaching, % of respondents

Question: Have you used / are you using AI in your teaching?



Faculty adopt a cautious approach to AI in teaching

Extent to which faculty use AI in teaching, % of respondents

Question: To what extent do you use AI in your teaching?

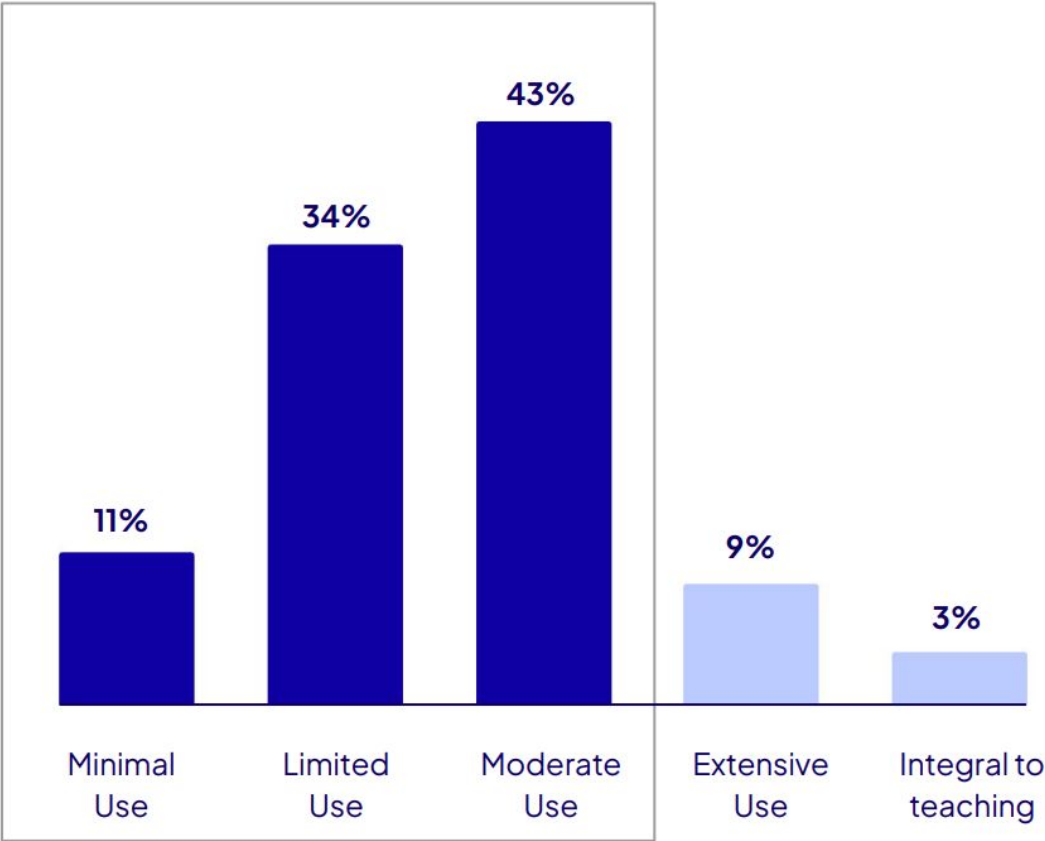
*Responses only include respondents who indicated 'Yes' to 'Have you used / are you using AI in your teaching?'

88%

of faculty who have used AI in teaching report minimal to moderate use

Integrating AI into teaching

While over 60% of faculty report having used AI in teaching, a significant majority of them indicated that they used AI sparingly. This could be attributed to a lack of clear guidelines and example use cases for AI in teaching provided by institutions, or a deliberate choice on faculty's part to limit usage of AI in teaching.

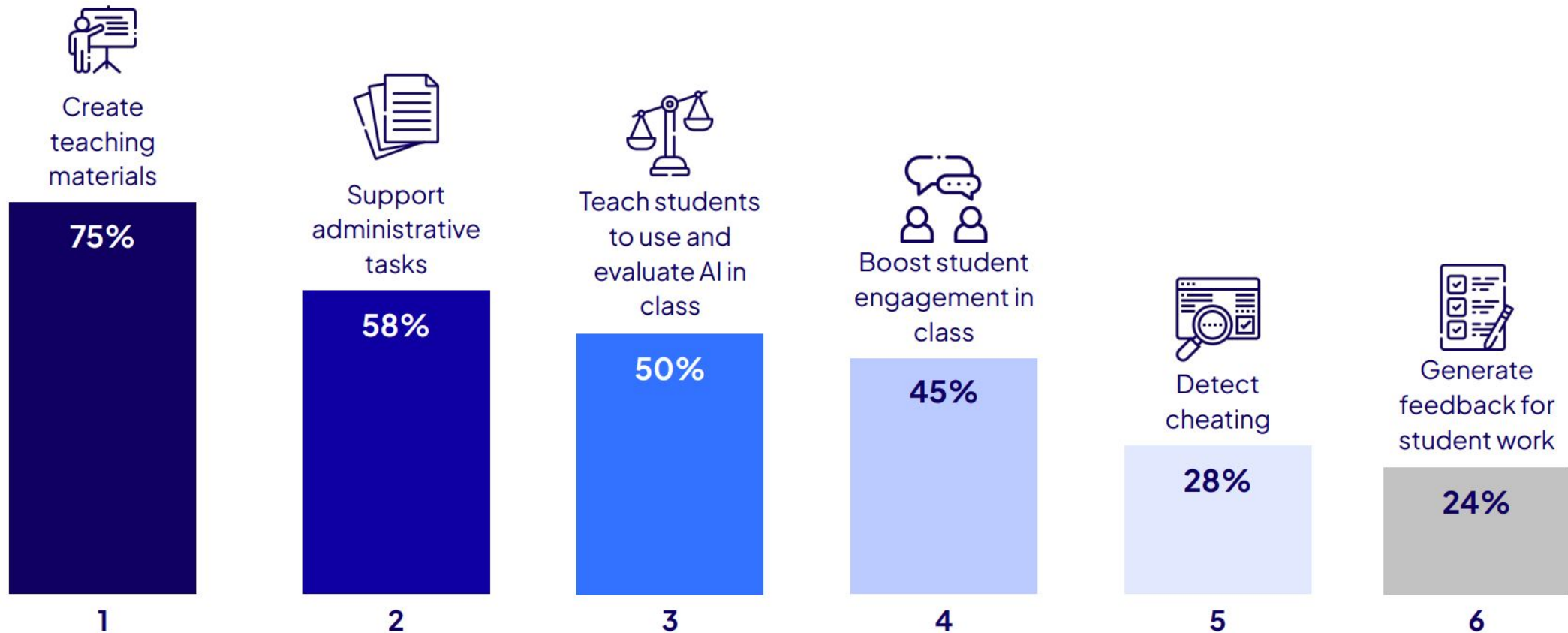


Top AI use case is creation of teaching materials

Top AI use cases in teaching, % of respondents

Question: What do you use AI for in your teaching? (choose all that apply)

*Responses only include respondents who indicated answered 'Yes' to 'Have you used / are you using AI in your teaching?'

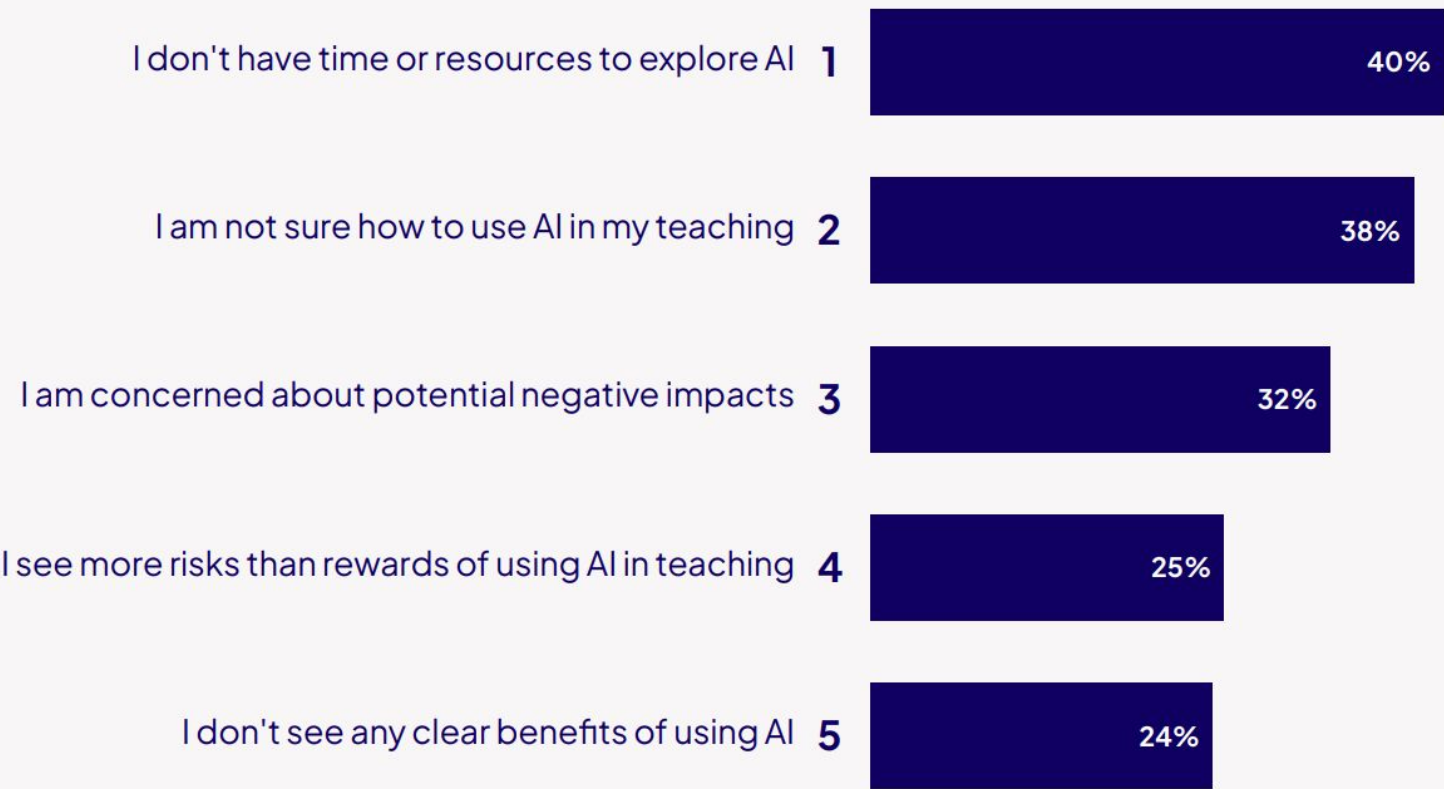


Time and resources listed as top barriers to use of AI

Top 5 reasons why faculty don't use AI in teaching, % of respondents

Question: What are the reasons you don't use AI in your teaching? (Choose all that apply)

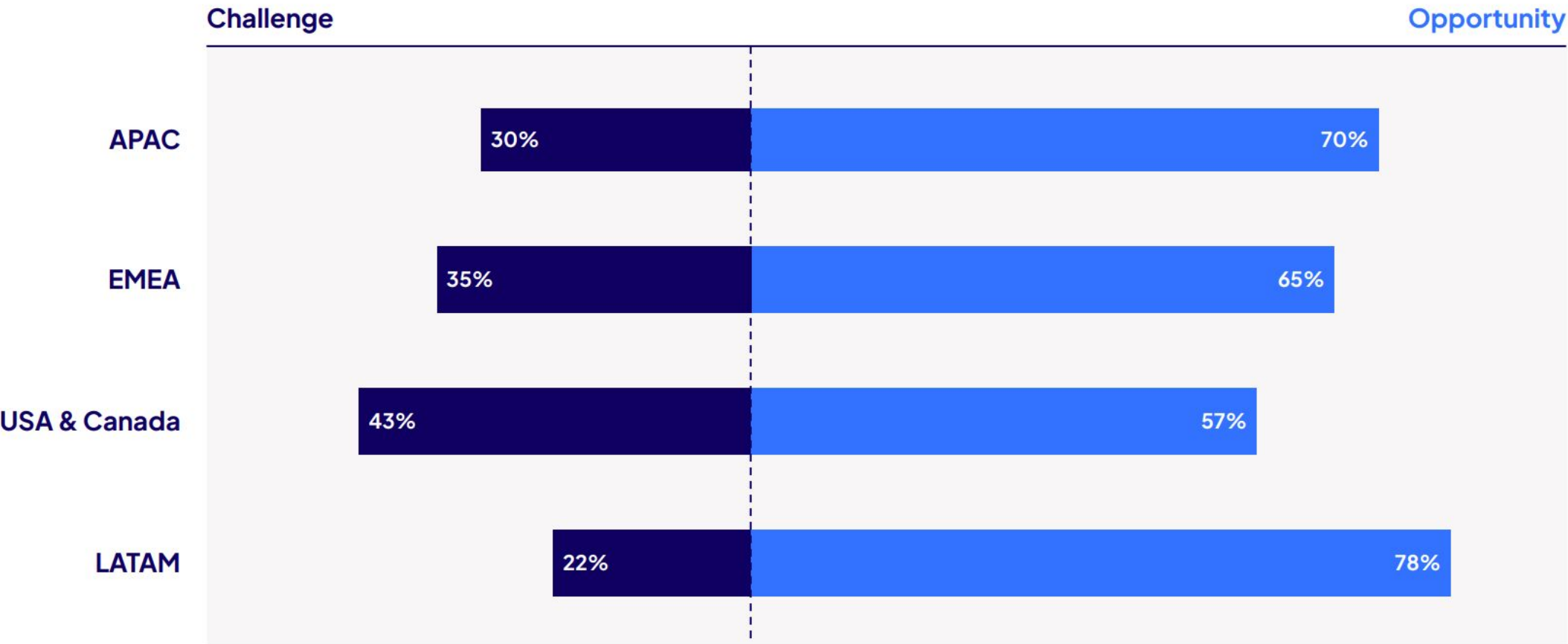
*Responses only include respondents who indicated 'No' to 'Have you used / are you using AI in your teaching?'



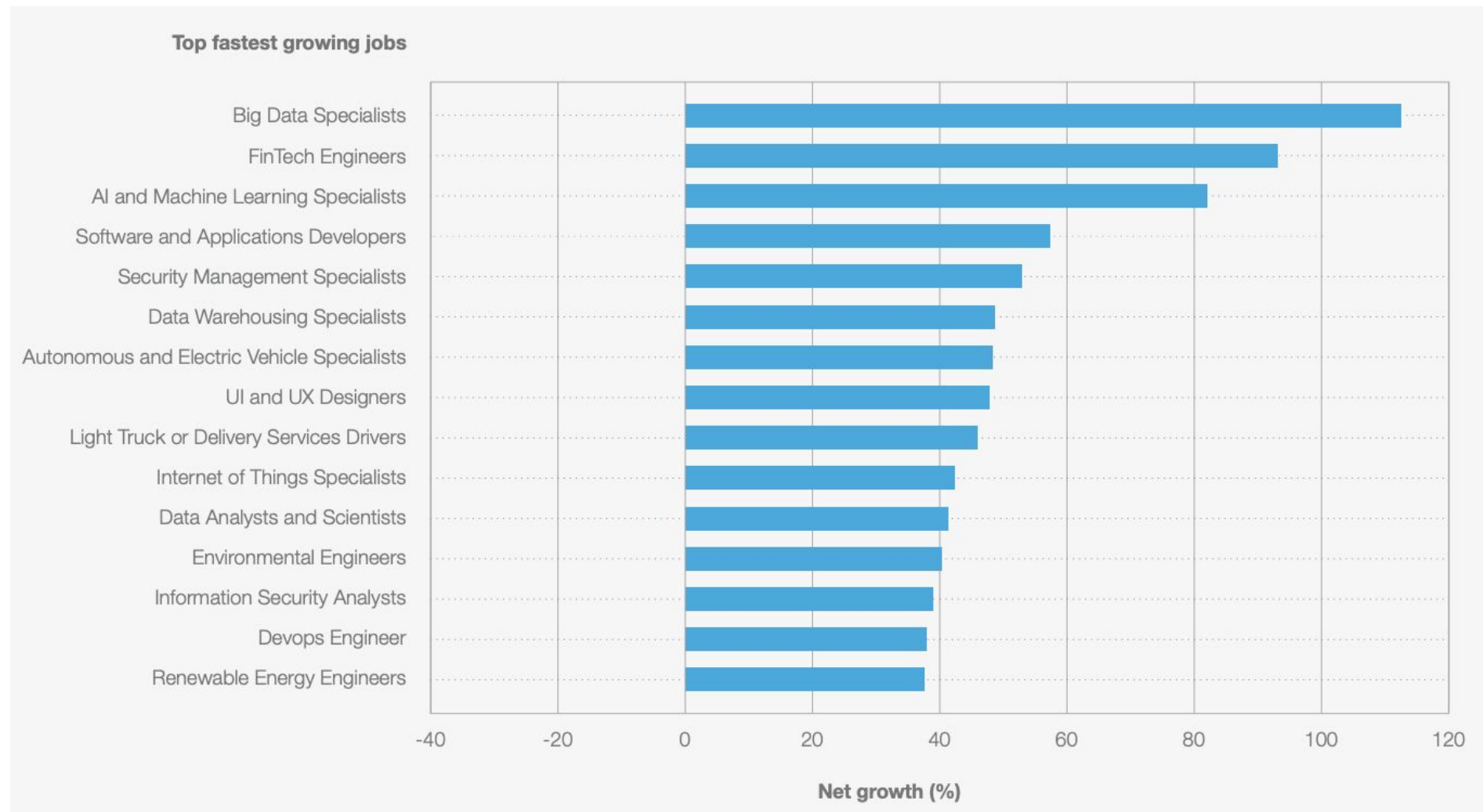
Challenge vs Opportunity: a regional view

Faculty’s view on AI’s impact on education (by region), % of respondents

Question: What do you see AI’s impact on education as?

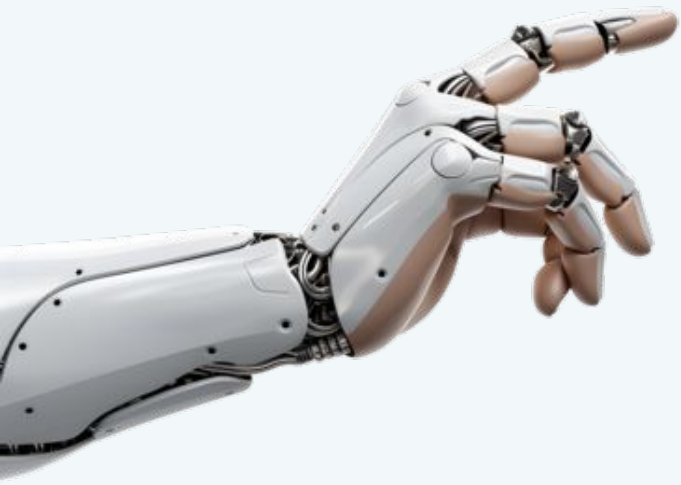


Fastest-growing jobs, 2025-2030



What is AI Literacy?

“AI literacy is the knowledge and skills that allow people to understand, evaluate, and use generative artificial intelligence (AI) systems and tools safely and ethically.”



AI literacy skill set	Provided definition	Potential current uses
“Know & understand AI”	“Know the basic functions of AI and how to use AI applications.”	Integrating the history of AI tools; orienting students to the basic elements and limitations of Large Language Models (LLMs); identify relevant AI tools for student use in courses and when/how to use them
“Use & apply AI”	“Applying AI knowledge, concepts, and applications in different scenarios.”	Using AI as a tutor, as a reviewer of student-produced for a course, etc.
“Evaluate & create [with or in] AI”	“Higher-order thinking skills (e.g., evaluate, appraise, predict, design) with AI applications.”	Evaluate the bias and accuracy of AI-produced content; create with tools that use AI technology or create AI-based tools.
“AI ethics”	“Human-centered considerations (e.g., fairness, accountability, transparency, ethics, safety).”	Providing space to discuss course-specific and discipline-specific intersections of ethical AI use; debating these boundaries and applications, etc.

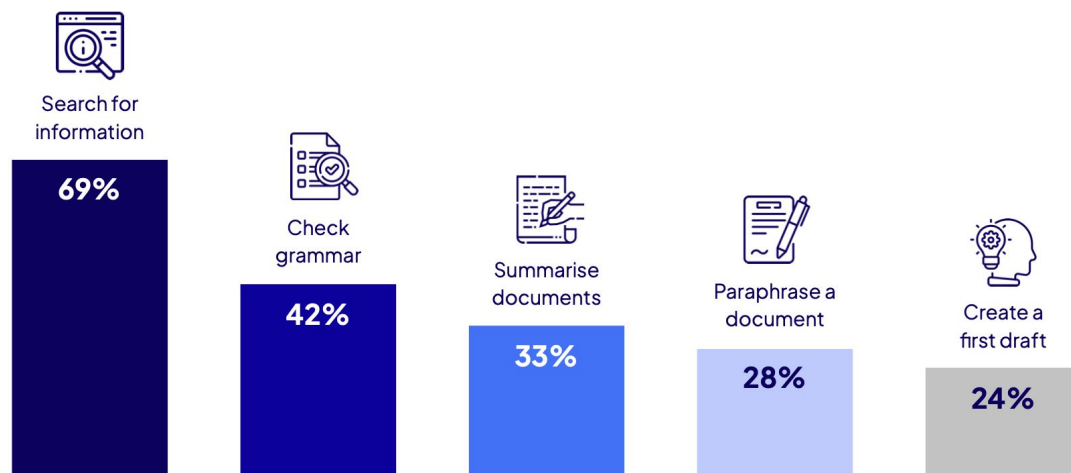
[Conceptualizing AI literacy: An exploratory review](#)

Moving Beyond the Focus on Cheating

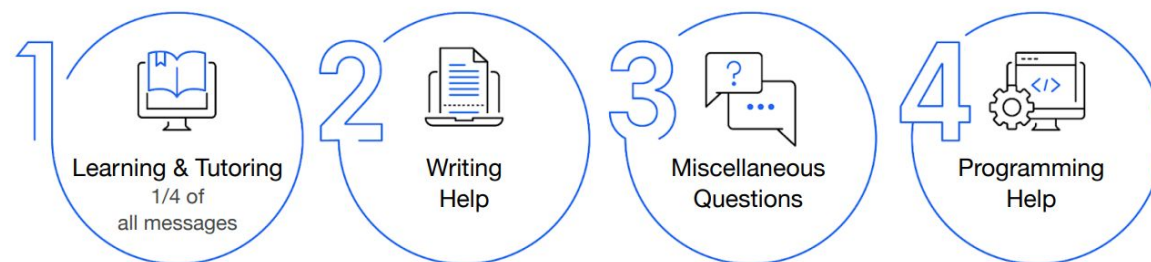


Information searching tops the list for AI use cases among students, followed by grammar checking

Question: What do you usually use AI tools for (Select all that apply)?



Top Student Use Cases

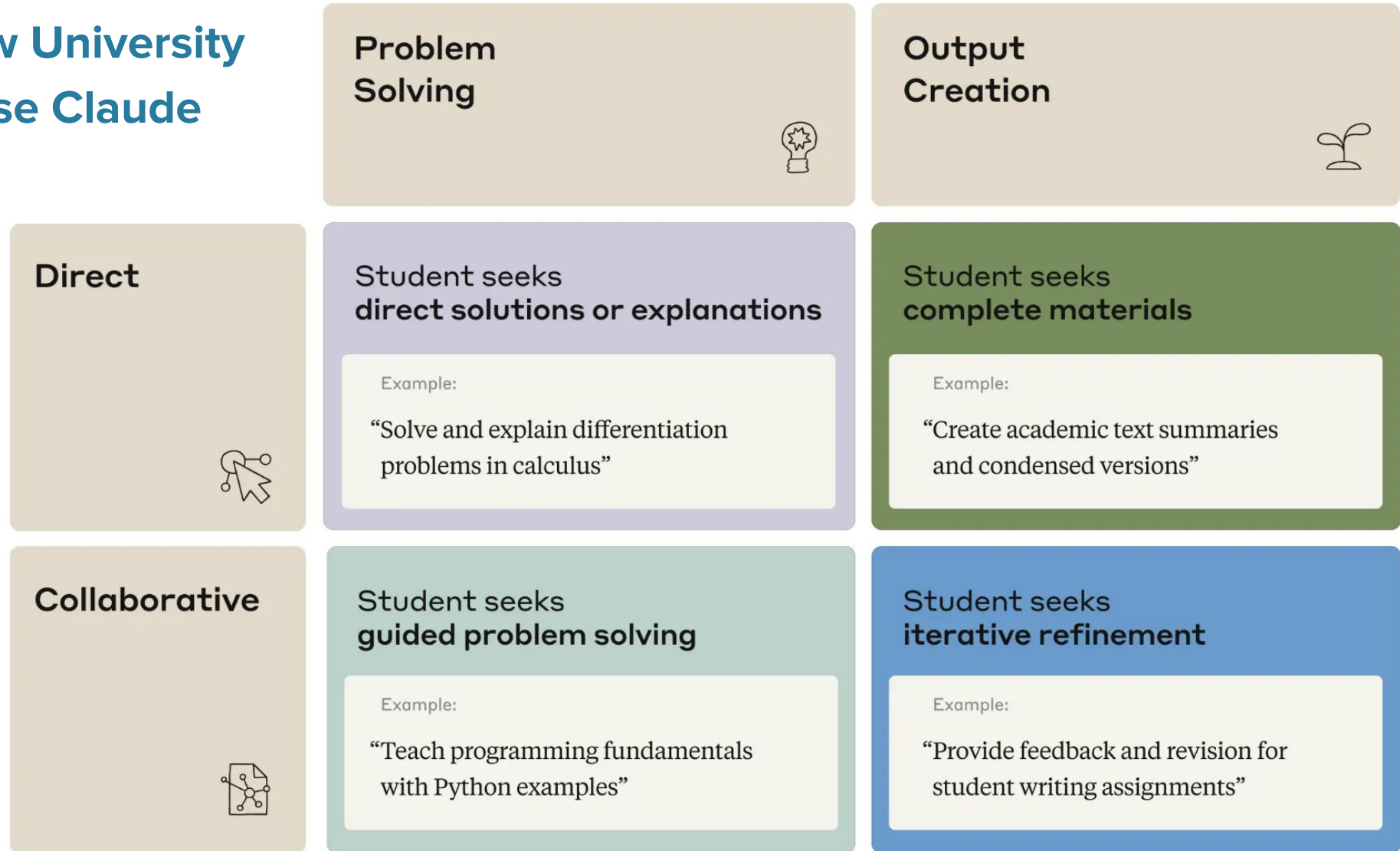


Source: OpenAI user data from January, 2025

¹ According to our survey of 1,200 students aged 18-24, AI tools are used for starting papers/projects (49%), summarizing long texts (48%), brainstorming creative projects (45%), exploring topics (44%), revising writing (44%).

² ChatGPT US-based 18-24 year old user data for Jan. 2025.

Anthropic Education Report: How University Students Use Claude



Bloom's Taxonomy Revisited

Use this table as a reference for evaluating and considering changes to aligned course activities (or, where possible, learning outcomes) that emphasize distinctive human skills and/or integrate generative AI (GenAI) tools as a supplement to the learning process.

All course activities and assessments will benefit from ongoing review given the evolving capabilities of GenAI tools.

Version 2.0 (2024)



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Distinctive Human Skills

How GenAI Can Supplement Learning*

CREATE	Engage in both creative and cognitive processes that leverage human lived experiences, social-emotional interactions, intuition, reflection, and judgment to formulate original solutions	Support brainstorming processes; suggest a range of alternatives; enumerate potential drawbacks and advantages; describe successful real-world cases; create a tangible deliverable based on human inputs
EVALUATE	Engage in metacognitive reflection; holistically appraise ethical consequences of other courses of action; identify significance or situate within a full historical or disciplinary context	Identify pros and cons of various courses of action; develop and check against evaluation rubrics
ANALYZE	Critically think and reason within the cognitive and affective domains; justify analysis in depth and with clarity	Compare and contrast data, infer trends and themes in a narrowly-defined context; compute; predict; interpret and relate to real-world problems, decisions, and choices
APPLY	Operate, implement, conduct, execute, experiment, and test in the real world; apply human creativity and imagination to idea and solution development	Make use of a process, model, or method to solve a quantitative or qualitative inquiry; assist students in determining where they went wrong while solving a problem
UNDERSTAND	Contextualize answers within emotional, moral, or ethical considerations; select relevant information; explain significance	Accurately describe a concept in different words; recognize a related example; translate to another language
REMEMBER	Recall information in situations where technology is not readily accessible	Retrieve factual information; list possible answers; define a term; construct a basic chronology or timeline

*AI capabilities derived with reference to an analysis of the MAGE framework, based on ChatGPT 4 as of October 2023. See Zaphir, L., Lodge, J. M., Lise, J., McGrath, D., & Khosravi, H. (2024). How critically can an AI think? A framework for evaluating the quality of thinking of generative artificial intelligence. arXiv preprint arXiv:2406.14769.

[Source](#)

AI Agent Evolution in *Education*

Level of AI	Market Effect	Product Example
Generalist Chat	AI tools summarizing academic content, helping students understand complex concepts.	ChatGPT or Claude generating summaries of textbooks or online resources for students.
Subject Matter Expert	AI tailored for curriculum design, grading automation, plagiarism detection, etc.	AI tools creating adaptive quizzes based on a student's skill gaps.
AI Agents	AI agents creating personalized learning pathways and providing real-time tutoring assistance.	AI generates tailored lesson plans, creating "just manageable challenges" to optimize learning for the student. Agent steps in when needed.
AI Innovators	AI uncovering optimal learning techniques based on student context and continuous learning.	AI recommending new teaching methodologies based on psychological insights (e.g. visual learners, auditory learners, kinesthetic learners etc).
AI-first Organization	Education systems deliver adaptive, scalable learning globally with minimal human input.	AI-driven "re-skilling" programs for rapid, lifelong learning at scale.

NfX

<https://www.nfx.com/post/ai-agent-revolution>

Next AI Use Case Frontiers – 5/25

Highlights =
Pages 246-247

Medical Discovery & Development



Precision Manufacturing



Multi-Purpose Robotics



Autonomous Scientific Research



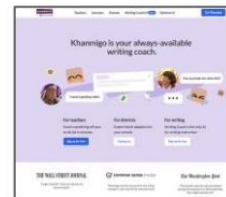
Supply Chain Optimization



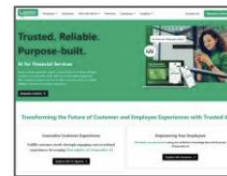
Cybersecurity & Threat Detection



Personalized Education



Autonomous Finance



Environmental & Climate Monitoring



Energy Grid Management



Note: List is not comprehensive. Source: Drug Development & Discovery = Insilico; Precision Manufacturing = Landing AI; Multi-Purpose Robotics = Figure AI; Autonomous Scientific Research = IBM's RoboRXN; Supply Chain Optimization = o9 Solutions; Cybersecurity & Threat Detection = Vectra AI; Personalized Education = Khanmigo; Autonomous Finance = Kasisto; Environmental & Climate Monitoring = ClimateAI; Energy Grid Management = Uplight; BOND analysis

Resources for Improving Instructor AI Literacy



[OpenAI - Teaching with AI](#)



[MIT - Generative AI for Teaching and Learning](#)



[University of Michigan - Prompt Literacy in Academics](#)



[Tecnológico de Monterrey - Guidelines for the Ethical Use of AI](#)



[University of Sydney - AI in Education Course](#)

Best Generative AI Tools for Getting Started

General



ChatGPT

(FREE)



COPILOT

(FREE)



(FREE)

Images



(FREE)



Midjourney

(\$10/MONTH)



(FREE)

Video



(\$12/MONTH)



(FREE)



(FREE)

Other



(FREE)

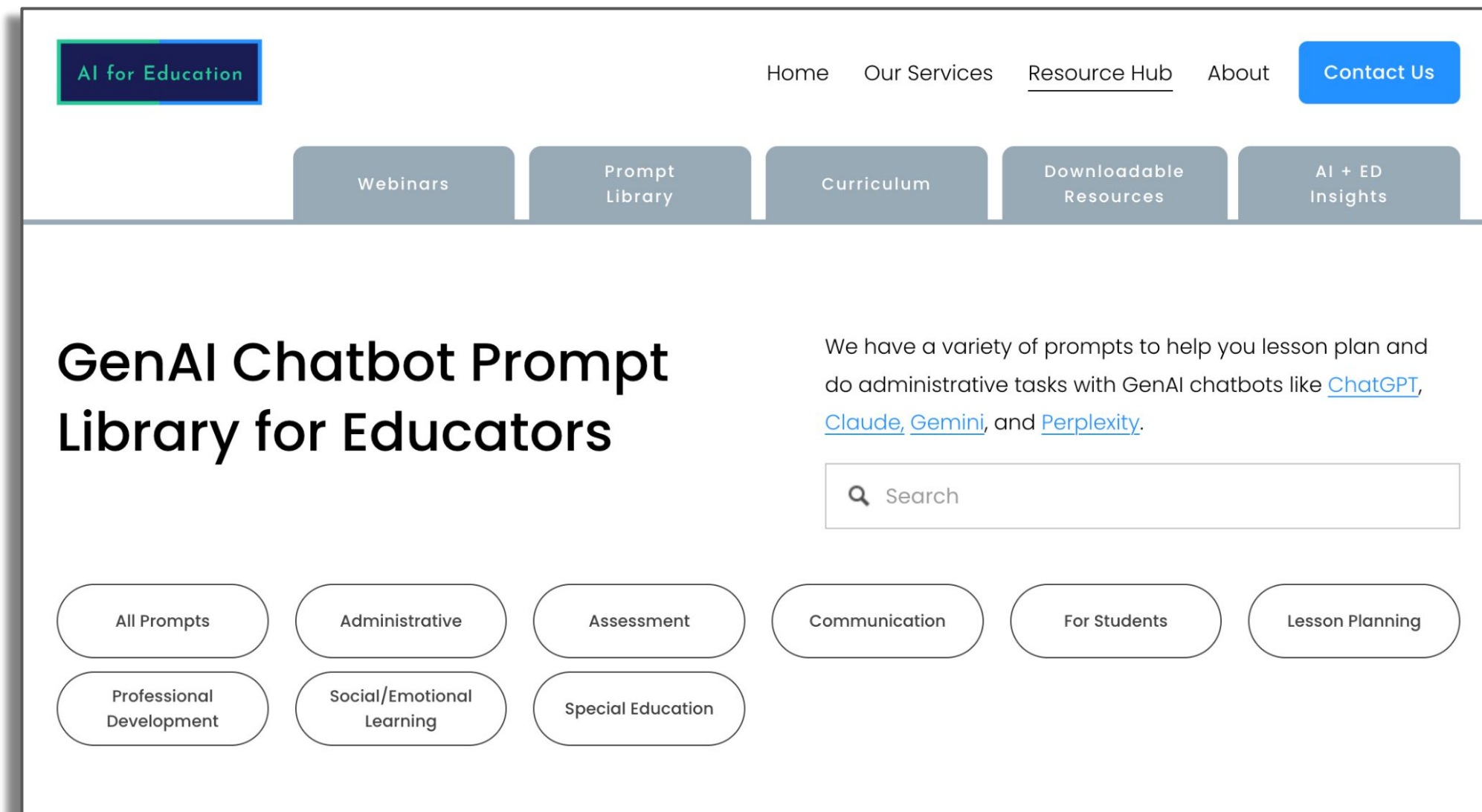


(FREE)



(FREE)

Prompt Engineering: Don't Start from Scratch





SCIENCE & TECH

Professor tailored AI tutor to physics course. Engagement doubled.

Preliminary findings inspire other large Harvard classes to test approach this fall

Anne J. Manning | Harvard Staff Writer

September 5, 2024 • 6 min read



GENERATIVE ARTIFICIAL INTELLIGENCE

UNIVERSITY OF MICHIGAN

In August of 2023, the University of Michigan became the first university worldwide to launch an [exclusive AI platform](#) for its community.



Go Blue

Designed for U-M students, faculty, and staff, Go Blue is a new mobile AI assistant that can enhance campus life.



U-M GPT

Provides free access to GPT-4o, DALL-E 3, Llama 3, Claude 3.5 Haiku, and other large language models.



U-M Maizey

Upload a custom dataset to create a personalized GPT experience you can keep private or share with others.



U-M GPT Toolkit

Designed for those who require full control over their AI environments and models.

- [Teaching and Learning with Generative AI](#)
- [AI Guiding Tenets](#)
- [Vendor IT Risk Assessment](#)

Tools available to all ASU community members



Adobe Express

Adobe Express is an all-in-one AI content creation app designed to assist users in crafting sleek, eye-catching social posts, images, videos, flyers and more.

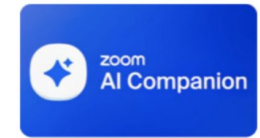
[Learn more](#)



Copilot Chat

Copilot Chat is the free-to-use version of Microsoft 365 Copilot, offering handy assistance to users as they brainstorm, summarize data, generate images and more.

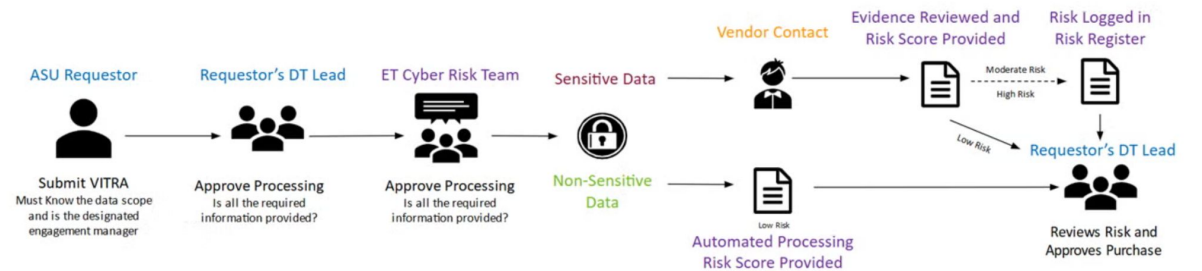
[Learn more](#)



Zoom AI Companion

Zoom AI Companion helps draft emails and chat messages, summarizes meetings and chat threads, improves brainstorming with colleagues and more. AI Companion is available for use in ASU's Zoom environment and is offered at no additional cost to the user.

[Learn more](#)

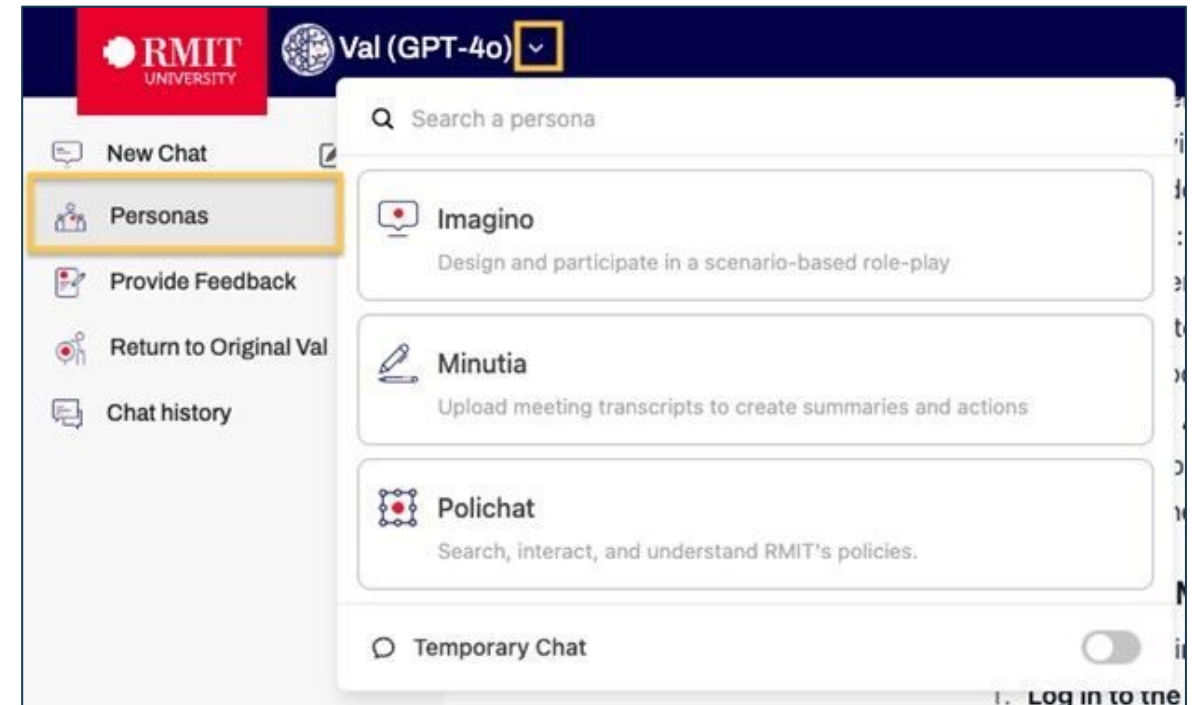


Val GenAI Chatbot – Your virtual learning assistant

Personas are tailored versions of **Val**, with different behaviour, knowledge and capabilities. Personas are useful for specific tasks, for example:

- **Imagino** is a role-play persona you can use to act out a scenario
- **Quizzical** creates quizzes on a topic
- **EssayMate** provides essay feedback
- **Polichat** can help you search and understand RMIT's policies
- **Prompto** can give you feedback on improving an AI prompt

New personas will be added to Val over time.



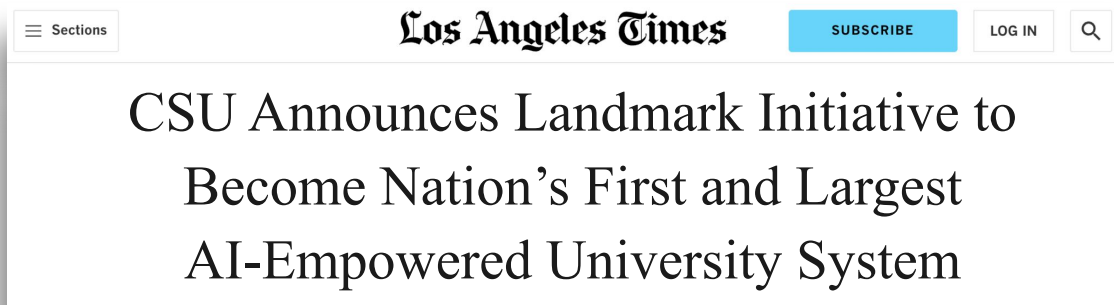
[Tec de Monterrey](#) and [Wizeline](#), a global technology services provider, joined forces in 2023 to launch the **first Generative Artificial Intelligence (AI) Laboratory (Gen AI Lab -G.AI.L.-)** in Mexico and Latin America, on Tec's campus.

- **4,700** faculty members have designed and actively participated in workshops
- **50** AI courses
- **44** university programs that fully integrate AI.
- **30** researchers, **12** doctorate offers, and the publication of **48** scientific papers

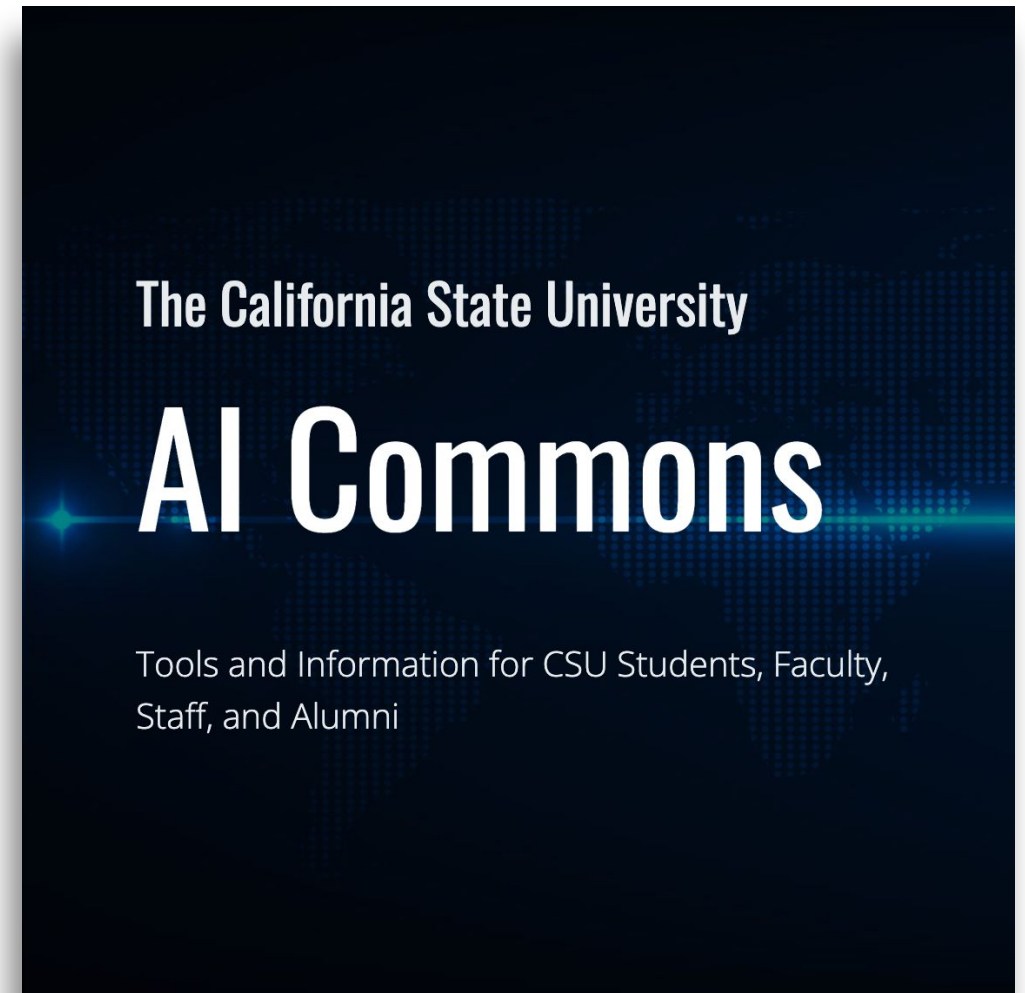


G.AI.L.

Generative Artificial Intelligence Lab

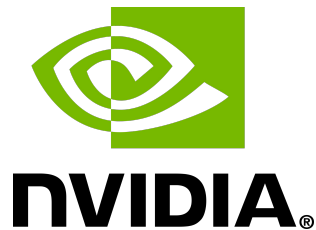
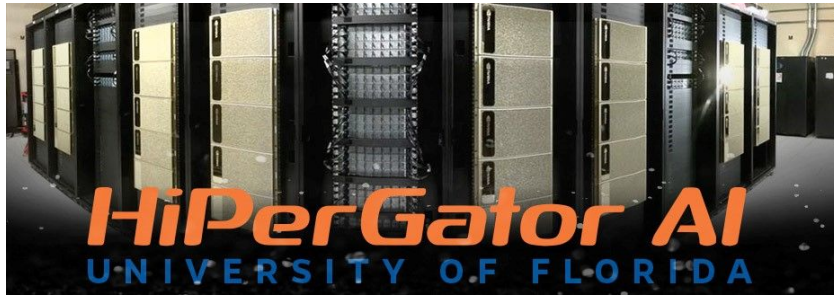


AI tools and training will be available to all 460,000 students and 63,000 faculty and staff.



HiPerGator

Nvidia donated HiPerGator, UF's AI supercomputer, the fastest of its kind in higher education serving more than 100 AI professors who have pursued groundbreaking new projects in AI.



Penn State Taps IBM to Develop AI Virtual Assistant to Foster Success for Student Body

IBM announced its collaboration with Penn State, consistently ranked among the top six percent of the world's universities, to build and deploy MyResource, a student concierge built with watsonx, IBM's portfolio of AI products.



PennState



Education and Industry Collaborating on AI Readiness

1. Design real-world AI projects

Create collaborative, hands-on projects where students use AI tools to solve genuine problems—bringing practical experience into learning environments.

2. Launch AI-integrated apprenticeships

Partner with industries to offer apprenticeship programs that blend AI-focused mentorship with classroom instruction, preparing students for AI-heavy roles.

3. Create AI learning labs

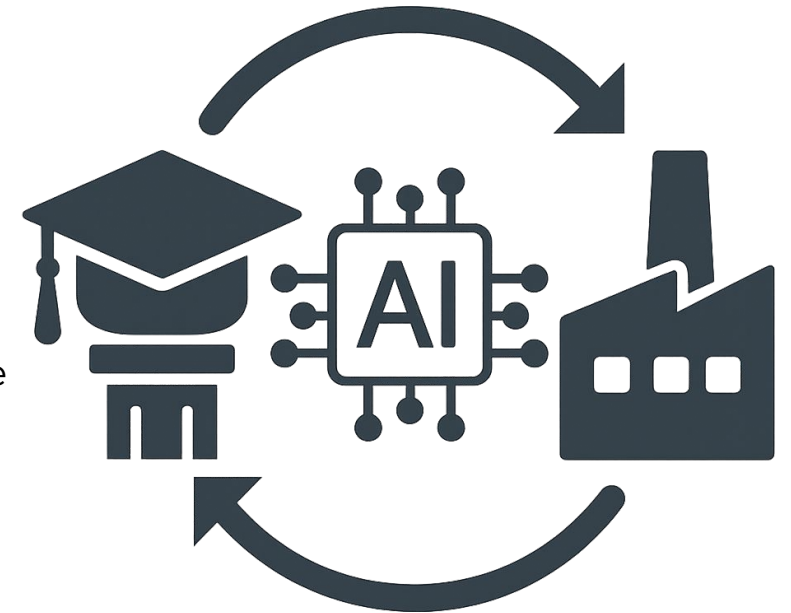
Establish dedicated, interdisciplinary AI learning labs—either on campus or virtually—where students can experiment, iterate, and explore AI in safe, resource-rich environments

4. Embed AI across curricula

Infuse AI concepts into existing courses beyond computer science, ensuring students develop AI fluency regardless of their major or discipline.

5. Facilitate mentorship from industry

Provide structured connections with AI professionals who can guide students through real-world challenges, ethical considerations, and emerging AI career paths.



2025 Top 10 Strategic Technology Trends



AI imperatives and risks

- Agentic AI
- AI Governance Platforms
- Disinformation Security



New frontiers of computing

- Post-Quantum Cryptography
- Ambient Invisible Intelligence
- Energy-Efficient Computing
- Hybrid Computing



Human-machine synergy

- Spatial Computing
- Polyfunctional Robots
- Neurological Enhancement

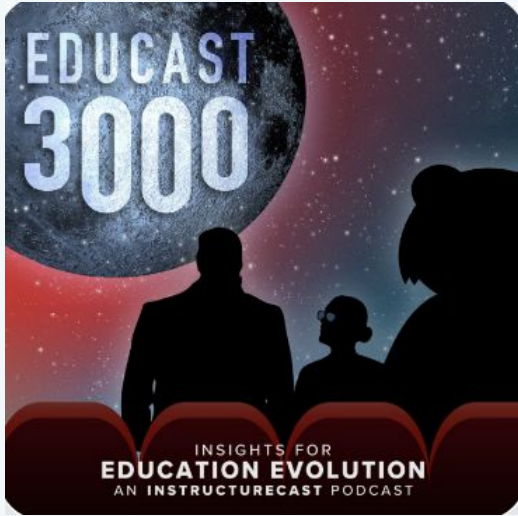
**“Teachers must
prepare students for
the student’s future,
not for the teacher’s
past.”**

Richard Hamming,
*The Art of Doing Science and
Engineering*





Questions?



Hosted by:



Melissa Loble

Chief Academic Officer,
Instructure



Ryan Lufkin

VP, Global Academic
Strategy, Instructure

Check us out on



And *live* from EDUCAUSE, InstructureCon and more!



A glowing yellow-orange UFO is positioned in the upper center of the frame, emitting a bright light that illuminates the surrounding dark, swirling clouds. Below the UFO, a road with white lane markings stretches from the bottom left towards the center of the image. The overall color palette is dominated by dark blues, blacks, and vibrant yellows and oranges from the UFO's light.

InstructureCon25

URBAN LEGENDS & UNSOLVED MYSTERIES

SPOKANE, WASHINGTON ••• JULY 22ND - 24TH, 2025

Connecting the Dots of Education





Thank You

Common Causes of Cheating and Their Antidotes

Cause of Cheating		Antidote
The material being tested does not feel relevant or valuable to students	➡	Design meaningful assessments that are relevant to student's lives
There is a lack of focus on academic integrity, trust, and relationship building	➡	Establish academic integrity norms with student input
There is more focus on grades than learning	➡	Demonstrate that the purpose of assessment is to guide future learning
There is high stress, pressure, or anxiety around assessments	➡	Shift from high-stakes tests to low-stakes assessment for mastery of learning
Students have no agency in the assessment process	➡	Let student choose how they will demonstrate their learning/understanding

*Inspired by work from Dr. Torrey Trust, an education researcher at the University of Massachusetts at Amherst