



NAVIGATING OUR WORLD
MGM RESORTS INTERNATIONAL

COMPANY VISION

MGM Resorts International is the recognized global leader in entertainment and hospitality. We embrace innovation and diversity to inspire excellence. We reward our employees, invest in our communities, and enrich our stakeholders.

We engage, entertain, and exceed the expectations of our guests worldwide.



CORE VALUES AND PEOPLE PHILOSOPHY



TEAMWORK



INTEGRITY



EXCELLENCE



INSPIRE



INVEST



ENGAGE



ENGAGE, INVEST AND INSPIRE AT EVERY LEVEL

Senior Leaders

Vice Presidents

Directors

Managers

Supervisors





NAVIGATING OUR WORLD

Company New Hire Enculturation

- ° One Company Culture
- ° Interactive games and activities
- ° Engaging videos and technologies





ASPIRE PROGRAM

Recognizing leaders from within the company

- ° Develop skills in writing, interviewing and emotional intelligence
- ° Improve communication and public speaking
- ° Broaden understanding of leadership competencies



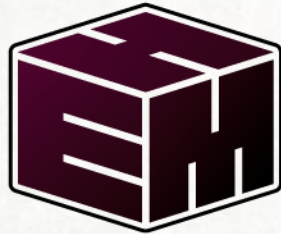


ESSENTIALS OF MANAGEMENT

Providing the fundamental skills for success

- ° Supports the company's vision, mission and values
- ° Provide leadership resources for supervisors and managers
- ° Offer communication, management and business acumen courses





OPERATIONS MANAGEMENT

Front Desk | Housekeeping | Food & Beverage

- ° Provide tools and tips to operational managers
- ° Shape managers into successful leaders
- ° Introduce competencies and strategies for professional growth





SUMMIT TO EXCELLENCE

Supporting leaders to reach the top

- ° Build habits of tactical management
- ° Support leadership competencies to promote growth
- ° Invest in the success of their direct reports





LEADERSHIP INSTITUTE

Meeting and collaborating with company leaders

- ° Provides opportunity for leaders to come together
- ° Develops holistic understanding of what it takes to excel
- ° Collaborates with others to discover innovation





DEVELOPING THE EXTERNAL HIRE



ONBOARDING PROGRAMS

Discovering talent all over the country

- ° Management Associate Program shapes well-rounded leaders
- ° Hospitality Internship Program provides insights into the company
- ° Youth Internship and Culinary Associates Program reveals talent

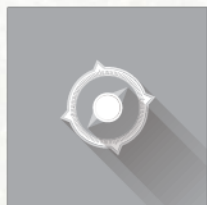
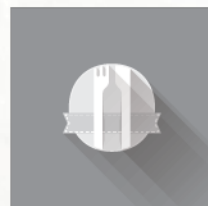
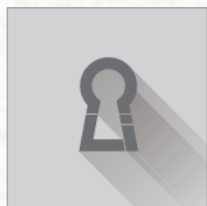
BOOTS TO BUSINESS

BOOTS TO BUSINESS

Engaging former and current members of the U.S. Military

- ° Cooperates with American Red Cross to provide support to our soldiers
- ° Help U.S. Veterans migrate into entry-level management positions
- ° Develop participants to fit into their leadership roles





IMPACT TO THE BUSINESS





CULTURE



ENGAGEMENT



BUSINESS RESULTS

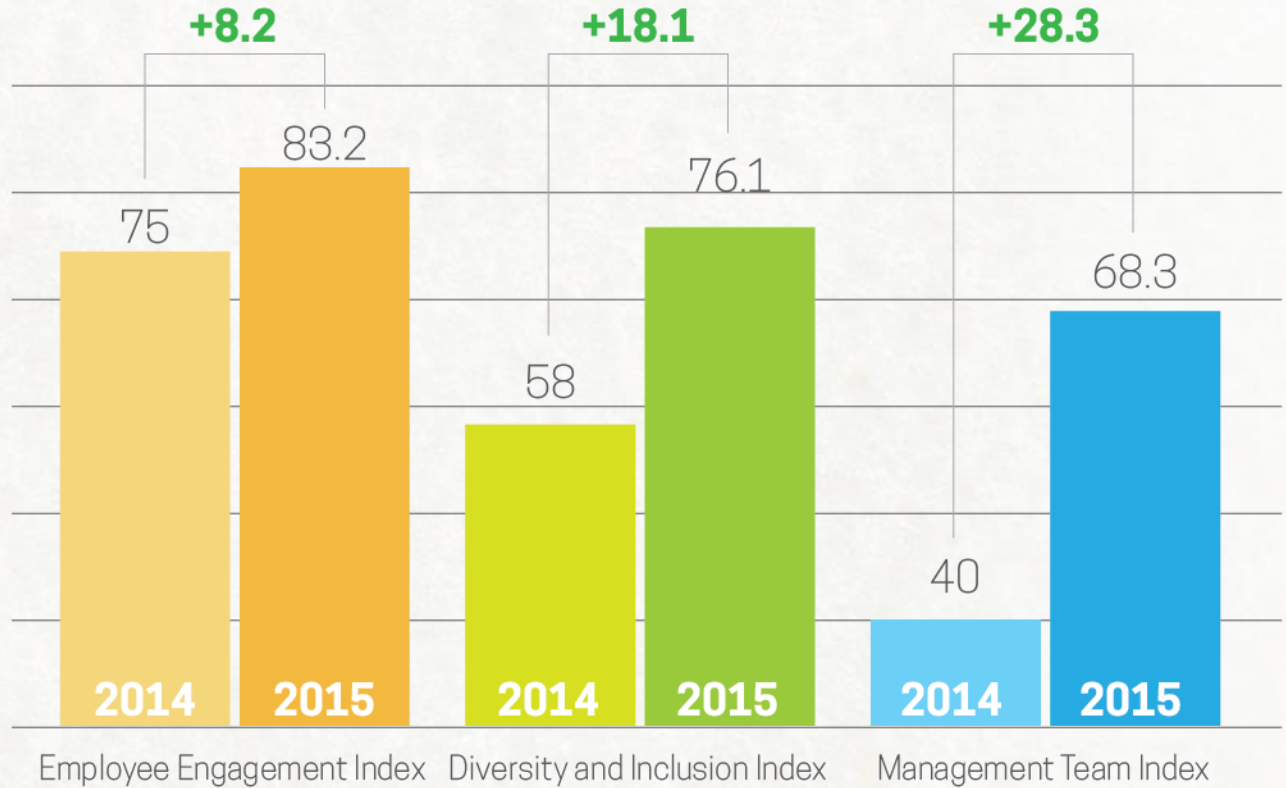


GEM/MEDALLIA



ENGAGEMENT

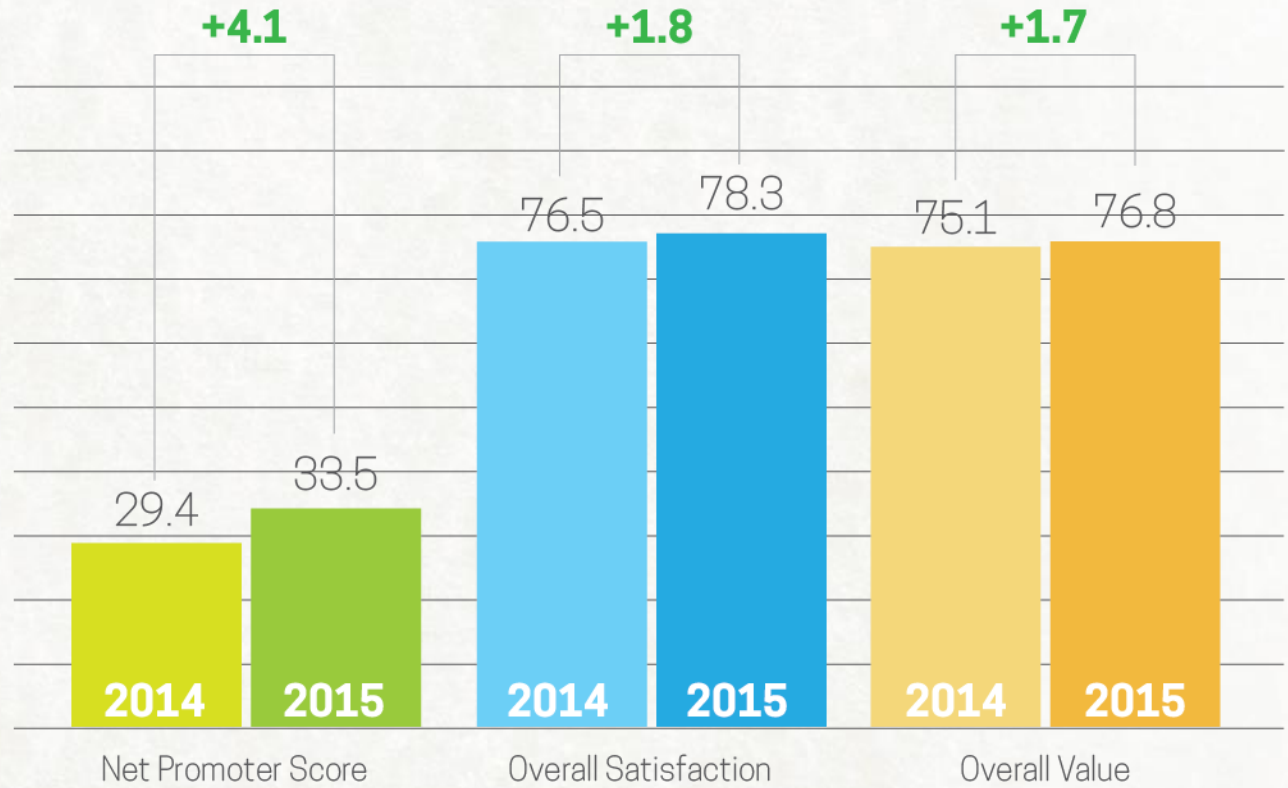
MGM Grand Las Vegas Front Desk Insider Opinion Survey Score





GEM/MEDALLIA

Overall Metrics





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